

RETURN FORM

All products from PULSETV.COM come with a **60-day satisfaction guarantee**. If you are not satisfied with your product(s) for any reason, simply send it back **within 60 days** for an exchange or refund (less S&H). To expedite your return, complete this form and follow the return shipping instructions below. We will process your return promptly upon receiving your merchandise.

1. YOUR CONTACT INFORMATION: *(in case we need to reach you concerning your return/exchange)*

Daytime Tel #:

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Confirm Email Address For Notification When Return Is Processed

2. MERCHANDISE BEING RETURNED:

Item#:	Qty:	Description:	Reason:
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

3. ACTION NEEDED *please check one*

Refund - (S&H not refunded)

The appropriate credit or refund will be issued when your return is processed based on original payment method of purchase. No refunds given after 60 days of your receiving this shipment.

Exchange - Replace with item #:

Replacement items should reach you within 2-3 weeks of processing your return, subject to stock.

Additional Notes For Returns Department:

4. RETURN SHIPPING INSTRUCTIONS

We will process your return promptly upon receiving it.

Enclose this completed return form with your package and send to:

**Pulse Direct
7851 W. 185th St.
Suite 106
Tinley Park, IL 60477**

For your convenience a self-stick address label has been provided on the opposite side of this return form. Pulse does not refund shipping charges. Please note that in order to trace your returned package we suggest you send via a traceable means like UPS or insured mail.

We Appreciate Your Business!

For any questions or further assistance you can fill out our Customer Service form at www.pulsetv.com/contactus.asp

*Please mention your invoice number on all correspondence and allow up to 1 business day to receive a response.

Customer Service is available Monday through Friday 8:00 am - 5:00 pm (Central Time) You can also reach Customer Service by phone during these hours at: (800) 711-1361 or by fax at (708) 478-5470